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OPPORTUNITY PROFILE **VP, INFORMATION MANAGEMENT & TECHNOLOGY**

LOCATION: BURNABY, BC



BC HOUSING

the right people

BC HOUSING | VP, INFORMATION MANAGEMENT & TECHNOLOGY

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THE ORGANIZATION

BC HOUSING

BC Housing is a provincial Crown agency responsible for subsidized housing options across the province. BC Housing works with a variety of partners including private-sector developers, non-profit housing providers, Indigenous organizations, health authorities and different levels of government to address housing needs across the housing continuum, from emergency shelter to affordable home ownership.

BC Housing's mission is to "provide access to safe, quality, accessible and affordable housing options", with the vision that "everyone has a place to call home". Its mandate covers not only subsidized rental housing but also licensing residential builders, administering owner-builder authorizations, conducting research and education in the residential construction sector, and engaging in consumer protection under the Homeowner Protection Act. Governance is structured such that BC Housing is accountable to the Minister of Housing via a Board of Commissioners appointed by the Lieutenant-Governor in Council. The Board, together with senior management, sets strategic direction and monitors performance in alignment with provincial policies. BC Housing serves many groups including low-income households, seniors, Indigenous peoples, women and children at risk of violence, and individuals with disabilities.

Vision: Everyone has a place to call home

Mission: Provide access to safe, quality, accessible, and affordable housing options

Purpose: Promote strong inclusive communities where people can thrive

Values: Integrity, Compassion, Service and Innovation

To learn more, please visit BC Housing's [website](#)

THE OPPORTUNITY

VP, INFORMATION MANAGEMENT & TECHNOLOGY

Reporting to the Chief Executive Officer, the Vice President (VP), Information Management & Technology provides vision and leadership toward developing and implementing information management and technology, information services and information governance solutions and initiatives. This role leads BC Housing's digital information infrastructure, information asset and records management, risk mitigation, and cost-effective service delivery strategies that support the organization's ability to achieve corporate goals and objectives. The position ensures the continuous delivery and operation of social housing and administrative information systems and is responsible for the management of multiple information systems projects, including system development initiatives, enterprise application implementation and network infrastructure. The VP provides strategic and tactical planning to assure that current business requirements are being met and that emerging needs can be accommodated by evaluating, developing and implementing information and technology projects.



The position works with other executive team members regarding resource allocation and future direction and control of proposed information management and technology systems. The VP leads the IMT management team in developing and executing strategic plans and policies/procedures to optimize the use of Information technology in support of business goals and objectives. The position also develops, maintains and enforces corporate IMT policies and standards, risk management strategies, information security procedures and controls; manages relationships with vendors and consultants to accomplish corporate objectives; and motivates teamwork among departmental staff, providing vision, setting goals, and developing measurable outcomes in pursuit of continuous improvement.



Major Responsibilities

- Provides leadership for BC Housing's digital transformation by setting strategy, policies, and procedures, and by driving the adoption of innovative technologies that advance organizational goals. Leads the development and execution of a multi-year technology strategy and works collaboratively across the organization to establish priorities;
- Lead Digital Transformation: Champion the strategic vision for BC Housing's digital evolution by shaping policies, driving the adoption of innovative technologies, and fostering a culture of continuous advancement. Collaborate across the organization to execute multi-year technology strategies and inspire enterprise-wide innovation;
- Enterprise Architecture & Innovation: Provide strategic direction and governance for enterprise architecture, ensuring technology infrastructure and digital initiatives are fully aligned with business strategy. Evaluate and integrate emerging technologies to create a scalable, cost-effective, and agile IT environment;
- Strategic Board & Stakeholder Engagement: Act as a trusted advisor to the Board of Commissioners and executive leaders, delivering insights and recommendations on digital initiatives. Foster partnerships with the Ministry and external agencies to drive coordinated, transparent, and accountable technology strategies;
- Executive Decision Support: Partner with senior leadership to identify information needs and support effective decision-making. Lead the development of compelling business cases for major system initiatives and ensure data systems provide timely, accurate, and meaningful reporting;
- IT Operations: Provide executive oversight of enterprise IT operations, ensuring reliable, secure, and scalable services across the organization. Lead vendor and contract negotiations, maintain operational resilience through robust disaster recovery strategies, and drive continuous improvement in service delivery;



- **Project Leadership & Solution Delivery:** Oversee the selection, implementation, and management of technology and data solutions that deliver measurable value. Directs the enterprise IT project portfolio to align technology investments with strategic goals, optimize resources, and deliver secure, scalable solutions that drive business value and organizational agility;
- **Cybersecurity & Risk Management:** Enhance the cybersecurity program to protect information assets and proactively manage risks. Develop and enforce IT policies, standards, and risk mitigation strategies organization-wide, promoting a robust and resilient security culture;
- **Resource & Budget Oversight:** Lead IT resource planning and budgeting to achieve operational efficiency and program alignment. Manage staffing, financials, and resource allocation to ensure effective and compliant delivery of IT services;
- **Vendor & Partner Relationships:** Build and maintain strategic partnerships with technology suppliers, government, and sector stakeholders. Lead evaluations, cost-benefit analyses, and negotiations to ensure technology investments support enterprise priorities and deliver value;
- **Talent Development & Team Leadership:** Inspire and support a high-performing IT team through coaching, training, and clear communication. Oversee recruitment, performance management, and professional development to ensure digital literacy and empower staff at all levels.

This executive role is an exceptional opportunity for a strategic and innovative leader who thrives on shaping the digital future, driving transformation, and delivering impactful technology outcomes for a purpose-driven organization.



THE PERSON

Qualifications

Education, Experience, and Occupational Certification

- Bachelor's degree in Information Technology, Computer Science or related field from a recognized post-secondary institution;
- Extensive experience in planning and managing the design, development, acquisition, operation and maintenance of information management and technology systems, or an equivalent combination of education, training and experience acceptable to the employer.

Core Competencies

- **Personal Effectiveness** - Employees take pride in their work. They are versatile and innovative, and they embrace opportunities for personal growth.
- **Communication** - Our employees are excellent communicators. They send clear messages, listen, show empathy, invite feedback, manage conflict and are able to adapt their personal style when required.
- **Teamwork** - Employees make us a successful team by contributing their personal strengths and valuing the contribution of others.
- **Results Focused** - Employees help us achieve our mission. They support our common goals and are accountable for their personal actions and outcomes.
- **Service Oriented** - Employees assess needs and expectations, and deliver services with fairness and respect to internal and external clients alike.



Leadership Competencies

- **Alignment & Results** - BC Housing's leaders inspire and influence others to fulfil the shared vision and mission for BC Housing. They foster a culture that supports continuous service improvement and high service standards. They think strategically and use every opportunity to connect daily tasks with corporate vision. BC Housing's leaders are accountable for themselves and their teams. They get results by considering external factors and internal resources in the decision-making process.
- **Relationship Building/Management** - Relationships are a critical success factor for BC Housing. Our leaders create and cultivate goodwill with staff and stakeholders. They value the input, expertise and collaboration opportunities these relationships provide. They are accountable for their perceptions and behaviours and are sensitive to the impact they have on others.
- **Team Development** - BC Housing leaders provide support and resources so employees can improve their skills and effectiveness. They build upon the strengths of our people to achieve or exceed our goals. They encourage accountability and foster learning and development opportunities. As an organization, we support our leaders taking calculated risks that support our staff to be confident in their contributions.

Knowledge, Skills, and Abilities

- Extensive knowledge of business principles and techniques of administration, organization and management;
- Extensive knowledge of Enterprise Architecture and its support of an organization's digital ambition;
- Extensive experience leading digital transformation within a larger enterprise;
- Extensive knowledge of data processing methods and procedures, computer software systems, the equipment and software characteristics of various computer systems and a general understanding of system features and their integration capabilities;



- Extensive knowledge of systems design and development processes, including ideation, discovery, requirements analysis, feasibility studies, software design, programming, pilot testing, installation, evaluation and operational management;
- Extensive knowledge of different programming and data base products along with the understanding of the interaction between communication networks, processing platforms, application software; development software, data base design and operating systems;
- Extensive knowledge of business process analysis and redesign;
- Ability to learn and understand BC Housing's programs and operating requirements;
- Ability to plan, implement and support systems in a complex environment to facilitate business goals and objectives and link and apply complex technologies to business strategies;
- Ability to comprehend complex, technical subjects, think conceptually, analyze and solve complex issues and make effective decisions;
- Ability to relate to all levels of the user community and translate technical language to lay audiences;
- Ability to lead, coach and motivate staff in a team setting;
- Effective written and verbal communication, presentation, negotiation, relationship management and interpersonal skills;
- Effective conflict resolution, consensus building, leadership and project management skills;
- Effective organizational and time management skills and ability to set priorities and manage multiple projects and issues occurring simultaneously;
- Criminal record check (Tier 1) is required;
- Enhanced security screening (financial inquiry) is required.



COMPENSATION

A competitive compensation package will be provided including an attractive base range of \$212,531 - \$250,036 and excellent benefits. Further details will be discussed in a personal interview.

FOR INFORMATION PLEASE CONTACT:

Julian Manchon or Greg Longster

LEADERS INTERNATIONAL EXECUTIVE SEARCH

#1160 - 595 Howe Street

Vancouver, BC V6C 2T5

Phone: (604) 688-8422

Email: connect@leadersinternational.com

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